

London Borough of Camden Housing Department

Migration from SAP BusinessObjects 6.5 to Enterprise XI



When the London Borough of Camden's Housing Department decided to migrate from SAP BusinessObjects 6.5 to Enterprise XI, Blueprint won the contract. The upgrade would allow the Department to implement an 'actionable BI' strategy. Now, it can manage its data and reports from a **single reporting location**; users have easy access to data via personalised 'Webi' interfaces, receiving only the information they need: and the system as a whole is faster and more efficient.

Like many organisations, Camden opted to have us handle the migration in preference to using its internal resources. We apply our own eight-step migration methodology – an approach that we have developed and refined over many years. With so much experience behind us, we can offer a much greater level of expertise in this specialist area than most IT departments.

Camden's Housing Department opted to move to XI in order to benefit from the Northgate housing management system's latest developments, as well as the increased functionality of XI. SAP BusinessObjects Enterprise XI is the first business intelligence (BI) system to provide a complete set of BI capabilities, including performance management, reporting, query and analysis, and data integration. Its improved functionality means that a much broader range of users can now have access to BI.

Camden's requirements included:

- A single location for managing data and reports
- The ability to monitor activity
- A faster, more efficient system
- Transition from Deski to Webi reporting
- Personalised Webi interfaces
- Guided analysis – contextual hyperlinking between reports
- 'Actionable' BI features that draw users' attention to important information
- Personalised security controls for each user

Would you like to know more?

Contact Blueprint on 0207 832 1800 or email info@bpms.co.uk
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Blueprint's migration Methodology

- Migration assessment and project acceptance
- IT team training and mentoring
- Environment design and build
- Migration
- Testing and acceptance
- End-user training
- Promotion to production
- Support and project closure



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The Department wanted to establish a single location from which its data and reporting could be managed: under the previous system, reports were maintained by individual users, leading to duplication and inconsistencies.

This can result in time-consuming manual intervention and introduces a risk that decisions may be made on the basis of flawed information.

The Department asked us to configure the system so that individual users' activity could be monitored. This audit function allows the volume of requests to access reports to be measured. User accounts can then be eliminated where they are not required, reducing database traffic and speeding up the system. Some users receive emails that only contain the reporting data they require. This helps to reduce unnecessary requests to access entire reports, and prompts users to take action on the information they are supplied with – an 'actionable BI' strategy.

We designed the new XI 'Webi' interfaces to suit the needs of individual users, and set up detailed security protocols to ensure that each person has access only to the data he or she is authorised to view.

We built in guided analysis links to help users find the data they need and move easily between reports.

The transition from 6.5 to XI requires a shift in working habits and routines. We provided training at the Housing Department and at Blueprint's dedicated training centre in central London; we also supplied comprehensive documentation to make the Department self-reliant from the outset.

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